



E-CANTEEN
Management System



DILIGENT ITECH
PRIVATE LIMITED
CIN : U72300WB2014PTC200458

DILIGENT ITECH PRIVATE LIMITED

IT SERVICE PROVIDER



Shyma Bhaban ,2 no. D.B. Nagar ,Kol-700110
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E-CANTEEN
MANAGEMENT SYSTEM
BROCHURE

ABOUT

Diligent ITech Private Limited

Diligent ITech is a leading IT & ITES Solution Provider for several years. A reputed name in Project Implementation, Diligent ITech works closely with various Government / Semi-Government / Undertaking Establishments & Private Organizations to render Project-Specific Support. Apart from various E-Governance Projects of West Bengal Govt. (Listed below), we are well into Security System Management and E-Solution segment. Quality output along with timely delivery and round the clock service support are the major features of Diligent ITech Pvt. Ltd.



OUR

Mission and Vision

Our mission is to combine physical, logical, and emotional elements into the services rendered to our customers. Over the years, we have dealt with our customers differently and that approach benefitted us to create a close bonding with our clients. In every possible option, we try to satisfy our customers in a specific way and we will continue to do so in the coming days with a more advanced mechanism. Apart from working rigorously, we focus on the business growth and expansion part also. As a part of that, we are expanding ourselves into new areas to cater to their needs.

We commit to growing our business with the same integrity and honesty that we have used in the past to build a brand image of Diligent ITech. That's what we intend to do.





OUR

Growth Path

Starting as a very small organization with limited projects in hand, Diligent ITech has grown considerably well in these years based on the quality of the delivery and round the clock support system. The customer is king to us and we leave no stone unturned to facilitate our clients in all possible ways. By earning goodwill on core competencies, we are trying to scale new heights. Every project dealt with by us is unique and requires customized attention. Once the output is beneficial to the people concerned, then we look into the support system. We believe that without the proper customer care system, no product can run in the market for a longer duration. This is another feather in us and together Diligent ITech experienced exponential growth in the last couple of years. We are intending to maximize that in the coming years with a fresh set of plans and programs.

CHALLENGES

Overcome

Over the years, while working with various Govt. sectors or Private bodies, lots of challenges were faced. A detailed study and analysis before starting any project is key to us. We try to cover as many as things possible to include in the Detail Project Report (DPR) so that very less thing remains to alter at the last moment. Still, as the workflows, changes are inevitable and we are committed to providing necessary arrangements in reaching our goal. Lack of adequate data in various segments often gives us a challenge to complete any task in time and with our expert team members, we used to complete any assignment well before the deadline.



GOVERNMENT

Clients


































- ◆ DIRECTORATE OF MADRASAH EDUCATION
 - ◆ KOLKATA METROPOLITAN DEVELOPMENT AUTHORITY
 - ◆ WEST BENGAL MAYEL LYANG LEPCHA DEVELOPMENT BOARD
 - ◆ WB COMMISSION FOR BACKWARD CLASSES
 - ◆ WEST BENGAL MINORITIES' DEVELOPMENT & FINANCE CORPORATION
 - ◆ WEST BENGAL BOARD OF MADRASAH EDUCATION
 - ◆ BACKWARD CLASSES WELFARE DIRECTORATE
 - ◆ CULTURAL RESEARCH INSTITUTE
 - ◆ PANIHATI MUNICIPALITY
 - ◆ MILITARY ENGINEER SERVICES
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- ◆ DIRECTORATE OF ICDS
 - ◆ BACKWARD CLASSES WELFARE DEPARTMENT
 - ◆ WB SC, ST & OBC DEVELOPMENT & FINANCE CORPORATION
 - ◆ CHAKDAHA MUNICIPALITY
 - ◆ COMMISSIONER FOR PERSONS WITH DISABILITIES, WB
 - ◆ DIRECTORATE OF MICRO, SMALL & MEDIUM ENTERPRISES, WB
 - ◆ MINORITY AFFAIRS & MADRASAH EDUCATION DEPARTMENT
 - ◆ WB TRIBAL DEVELOPMENT CO-OPERATIVE CORPORATION
 - ◆ DEPARTMENT OF WOMEN & CHILD DEVELOPMENT & SOCIAL WELFARE
 - ◆ DIRECTORATE OF CHILD RIGHTS & TRAFFICKING
 - ◆ SILIGURI JALPAIGURI DEVELOPMENT AUTHORITY
 - ◆ OFFICE OF THE KOLKATA ELECTORAL DISTRICT OFFICER



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CORPORATE & Private Clients



 Funded Partner of NSDC Ascensive Educare Private Limited	 Damodar Ispat Limited	FOX & MANDAL SOLICITORS & ADVOCATES Fox & Mandal Solicitors & Advocates	 Infra Group
 Roopkotha	 Vinayak Oil And Fats Pvt Ltd	 West Well Group	 The Sugarr And Spice
 Sul Steel Pvt. Ltd.	 City Alloys Private Limited	 Bhramonsangi Travels	 Asth Placement Services
 Cossimbazar Rajbari	 Advance Management System	 Atbir Industries	 Bansal Cement
 Ganesh Grains	 Orissa Metaliks Pvt. Ltd.	 Rashmi Group	 Milestone Solutions Pvt. Ltd.
 Emdee Digitronics Pvt. Ltd.	 Rice Education Roy's Institute Of Competitive Examination	 Aryans Computer	 ST Francis Xavier School
 Ananta Smrity Bayamgar	 Frame Photography	 Rahara Janaseva Samity	 PDMM Enterprise
 Ritaja Industry Pvt. Ltd.	 Draftcon	 Lal Baba Seamless Tubes Pvt. Ltd.	 Haldiram Prabhuji
 Sree Durga Fibre Products	 Amiya Steel Pvt. Ltd.	 Aurum Jewellery Ltd.	 Pure Agri Solution & Engineering
 National Institute Of Biomedical Genomics	 Plastochem	 Panna Diamond World Jewellers	



WHY ECMS ?

E- Canteen Management System

It is common for Offices, Factories, Call Centres, Hostels, Schools, Clubs and Hospitals to operate their own cafeterias for their employees and students. However, managing the cafeteria attendance and consumption is a challenging process. Manual and paper based processes are cumbersome and error-prone, leading to inaccuracies and wastage of time and material. Many companies do not have their own infrastructure to manage their canteen. So they give the responsibility of their canteen management to different catering service providers. It is very difficult for both the company and the canting service provider to manually keep accounts in pen and paper for this purpose. Unauthorized users cannot be blocked using the manual canteen management system. It is very difficult to ever get a proper account using a manual system.

Our **ECMS software** is perfect for solving all these problems. A unique solution designed for big set-ups which offers dining facility in their canteen to employees. ECMS is designed to create transparency between the employee, company and vendor. It reduces the worry of unauthorized usage where as software helps to automate the complete process. We use contact less, face recognized based attendance device with Industrial Model thermal Printer which linked with our canteen management software which prints the coupon. The printed coupon acts as a record for the vendor where as the input data acts a record for admin.



FEATURES OF Canteen Management system



Manage Staff

Manage multiple Staff Canteens (at single or multiple locations) with a central database.



Prevent Unauthorized Access

By using contact less face recognize system. You can use Biometric (Fingerprint) or Proxy card. But for COVID situation face recognize system is the best solution for user authentication.



HR Can Add Guest Or Visitor

by using his online panel with his authentication and Issue and validate Guest coupons.



Block And Unblock The Canteen Facility

Admin can block and unblock the canteen facility for any particular student or employee.



Employees Can Check Month Wise Food Statement

Employees can log in and find out how many breakfasts, lunches and dinners they have had throughout the month.



Caterar Have Their Own Panel To Check Month Wise Food Statement

Catering service providers also have their own panel that they can use to find out how many breakfast, lunches and dinners have been issued throughout the month or day.



Provide APIs For Payroll Integration

We Provide APIs for Payroll integration to deduct employee/Student meal expenses.



Save Time

Save time for user authentication.



Customize Report And Dashboard

Informative customize report and dashboard. Reports support PDF, Excel and CSV.



Web Based Software

This is a web based software. So you can manage multiple staff canteen with a single software.



Customize Software

The big advantage of this software is the customization. You can customize this software according to the canteen system of your organization.



TRANSACTION

Reports

- Employee wise Daily Consumption Report.
- Employee wise Monthly Consumption Report
- Employee wise Daily Consumption Summary
- Employee wise Monthly Consumption Summary.
- Company wise food statement
- Month wise food statement
- Food timing wise statement
- Customize Vendor-wise reports for payable verification
- Reports with categories for Employees, Departments, Vendors, Items, etc.



E- CANTEEN MANAGEMENT SYSTEM (ECMS)

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